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### **Practical Information for all registered participants for EcoMobility World Congress 2017**

28 September 2017

#### **Dear Participant,**

Thanks for registering to the EcoMobility World Congress 2017. We are looking forward to seeing you shortly in Kaohsiung!

Please carefully read this document for crucial information in preparing for your arrival and stay in Kaohsiung. This document contains information on:

- 1) Arrival and transfers
- 2) Venues and registration
- 3) Congress program information & networking
- 4) EcoMobility World Festival 2017: highlighted events
- 5) Local information while in Kaohsiung
- 6) EcoMobility World Festival 2017 Team

#### **Congress Secretariat**

#### Until 25 September 2017 26 - 27 October 2017 **ICLEI** World Secretariat

Kaiser-Friedrich-Str. 7 53113 Bonn, Germany T: +49 (0)228 976 299 56 E: ecomobility@iclei.org

Location: Team is travelling E: ecomobility@iclei.org

#### From 1 until 6 October 2017

Location: Warehouse B3 No. 99, Penglai Road, Gushan District, Kaohsiung 高雄駁二蓬萊倉庫 B3, 蓬萊路 T: please check website E: ecomobility@iclei.org

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#### EcoMobility World Festival 1-31 October 2017

EcoMobility World Congress 2-4 October 2017

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## About Kaohsiung

The City of Kaohsiung is a beautiful and thriving international metropolis. Historically, Kaohsiung was a tiny fishing village that has now evolved into a dynamic city and an important hub for international trade. The busy ship routes from all over the world represent the energy and vitality of the city.

Kaohsiung boasts varied landscapes, from the mountain ranges bordering the city in the northeast to the warm South China Sea to the west, and southwest. The city offers natural beauty as well as a bustling urban environment from the lush green *Chai* and *Banping* mountains to the clear and serene Lotus Pond with its intricate namesake flowers. Kaohsiung offers an authentic Taiwanese atmosphere with night markets and small streets with cafes offering traditional local delicacies.







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## Transfer to, from, and within Kaohsiung

#### **Getting into Kaohsiung**

#### From Taoyuan International Airport (TPE)

If you are landing at the Taoyuan International Airport near Taipei, the most convenient way is to take the metro to the Taoyuan High-Speed Rail (HSR) Station (桃園高鐵站). Then, you can take the high-speed rail which will bring you directly to Kaohsiung (Zuoying HSR Station, 左營高鐵站). Detailed steps are as follows:

#### 1) MRT (Mass Rapid Transit): Taoyuan International Airport → Taoyuan High-Speed Rail (HSR) Station (桃園高鐵站)

If you arrive at Taoyuan International Airport, there is a MRT stop at Airport Terminal 1 and Terminal 2. Please take the Commuter Train towards Zhongli Raiway Station (中壢車站). Alight at Taoyuan HSR station (桃園高鐵站).

**Ticket price:** Single journey ticket full fare at NTD 35(0.98 € or 1.17 USD).

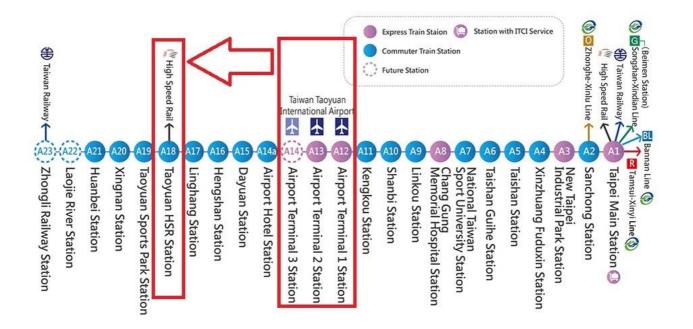
Tickets are sold at the Taoyuan Airport and the Taoyuan HSR Station and tickets can be purchased at the ticketing counter at the airport.

Intervals: 5 – 10 minutes intervals during peak hours.

Trip length: 20 minutes

Service hours: 06:00-23:56

Timetable and fares can be found here: https://goo.gl/aXwrPj









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#### 2) High-Speed rail (HSR):

Taoyuan High-Speed Rail (HSR) Station (桃園高鐵站)→ Zuoying HSR Station (左營高鐵站)

Early bird discounts (35% off, 20% off, or 10%) are offered with limited quantity no later than 5 – 28 days before the departure date (including the departure date). For more information on tickets and fares, please visit the official website <u>here</u>.

Tickets are sold at the Taoyuan HSR station.

#### Trip length: about 1.30 hours

Timetable: https://goo.gl/c2yt8J

Ticket price	Full-fare	Children/Disabled	Group tickets
Standard seats	1,330 NTD	665 NTD	1,260 NTD
	37€	19€	35€
	43 USD	22.20 USD	42 USD
Business seats	1,980 NTD	1,100 NTD	1,880 NTD
	56€	31€	53€
	66 USD	37 USD	63 USD
Non-reserved seats	1,290 NTD	645 NTD	-
	36€	18€	
	43 USD	22 USD	





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#### **Getting around Kaohsiung**

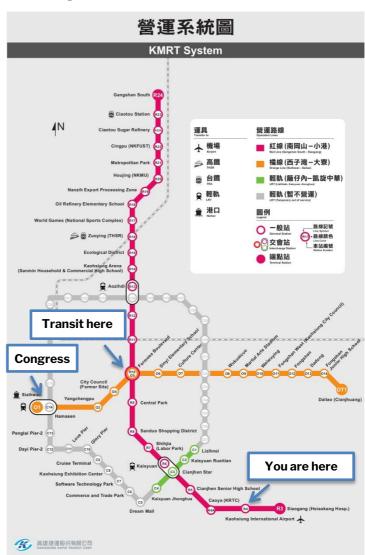
#### From Zuoying HSR Station (左營高鐵站) to the Congress venue

If you arrive at Zuoying HSR Station (左營站), please take the Red Line towards Siaogang (小港) direction and transit at Formosa Boulevard Station (美麗島站) (6 stops).

At the Formosa Boulevard station, transfer to the Orange line towards the Sizihwan direction. Alight at Sizihwan MRT station (西 子灣站) which is about 3 stops away.

Exit at the Sizihwan MRT Station Exit 2 and then head southeast on Pinghai Road 2 (臨海二路) towards Guyuan street (鼓元街 2 巷). The Congress venue is about 5-minute walk away from the MRT station.

The metro timetable can be found here: <u>https://goo.gl/ARxP9Y</u>.



#### From Kaohsiung International Airport (KHH) to the Congress venue

If you are landing at the Kaohsiung International Airport, the most convenient way to travel around is with the Kaohsiung Mass Rapid Transit (KMRT). A stop is within the airport and easy to find.

The nearest KMRT station to the Congress venue is Sizihwan MRT Station (西子灣站).







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By public transport

At the courteously of the City of Kaohsiung, the use of public transportation will be free from 1- 6 October 2017 for all Congress participants with the use of iPass, a public transport card.

#### iPass

During registration, the participant's kits will include *iPass*, which allows you to use all public transportation including MRT, LRT, bus, ferry and other forms of shared transportation including bicycles and cars. One can top-up their iPass at the nearest convenience stores including 7-Eleven, Family Mart in order to allow using this card also for purchase of food and similar.

#### By Kaohsiung Mass Rapid Transit (KMRT)

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The KMRT is air-conditioned and has a relatively extensive coverage of Kaohsiung. One way ticket price ranges from NTD 20 (0.56 € or 0.67 USD) to NTD 60 (1.67€ or 2 USD) while a one-day pass for unlimited travel costs NTD 150 one day pass. Auto ticketing machines are available at all metro stations for commuters to purchase new tickets or top up transit pass.

Smoking, drinking, eating and gum chewing are strictly prohibited. English signs and maps are commonly available for easy navigation.

#### By bus

In Kaohsiung the bus system ties in with the KMRT. There is English signage on the bus and electronic displays inside indicate the next stop. Bus routes and schedules are available online and at the bus station. An adult ticket fare is NTD12 (0.34 € or 0.4 USD). Commuters can purchase the ticket with coins or commute with iPass.

#### By metered taxi

Metered taxis are easy to find. The taxis hotline is +886-7-7258777 or 55688. The list of legallyrecognized tourist taxis licensed by Kaohsiung City Government ensures travelers to commute around Kaohsiung with ease and peace of mind. More information can be found here: <u>https://goo.gl/n6v62i</u>

Please note Uber operates in Kaohsiung.

#### By car

Car rental companies have English-speaking service and provide pick-ups. Two common car rental companies are:

- <u>Car Plus</u>
- <u>Central Auto</u>

For additional information on directions to the venue, please visit:

<u>http://www.ecomobilityfestival.org/congress-venue/</u> Please also consult the website for public transportation in Kaohsiung, where you can find timetables, ticket prices, and network information: <u>https://goo.gl/hVm7dK</u>.





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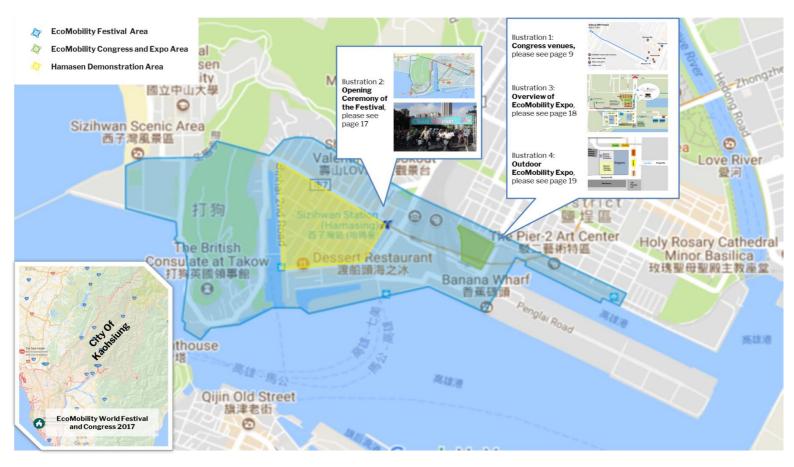
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### Festival area, congress venue and registration

#### **Festival area**

The EcoMobility World Festival 2017 will be a live demonstration of how cities can take a bold step to create a forward-thinking urban transportation culture through ecomobility.

In October, the Hamasen district of the City of Kaohsiung will be the spotlight of the EcoMobility World Festival 2017. During this month, residents and visitors are encouraged to use ecomobile modes of transport such as walking, bicycling, use of public transport and other shared mobility.



#### **Congress venue**

The EcoMobility World Congress 2017 will take place at

Warehouse B3, No. 99, Penglai Road Gushan District Kaohsiung City.



Illustration 1

The **Peng-lai part of the Pier-2 Warehouses** is less than 5 minutes walking distance from the nearest MRT Station, Exit 2, Sizihwan MRT Station (捷運西子灣站 2 號出口).

Main Congress venue	Warehouse B3
Address	Warehouse B3, No. 99, Penglai Road, Gushan District, Kaohsiung City 高雄駁二蓬萊路 99 號 B3 倉庫

These are the **Congress venues** i.e. Warehouse B3, Warehouse B6, and Warehouse B10. The three warehouses are located within the same compound and are within 2 minutes walking distance.

### Indoor EcoMobility Expo venues

Warehouse B3: 2 - 4 October 2017 Warehouse B4: 1 - 30 October 2017

#### **Congress registration and info desk**

Please check in with the Congress team upon your arrival and bring your printed confirmation to verify your registration. The registration desk is located in **Warehouse B4**.

At the registration desk you will receive your participant's kit and a name badge.

- The participant's kit will include iPass, which allows you to use all public transportation for free from 1- 6 October 2017. It has a value of NTD 100 (2.8 € or 3.3 USD) and can be used to pay for the local food in Hamasen Demonstration Area on 3 October 2017.
- Please wear this badge throughout the congress to gain entry into sessions and plenaries.





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#### **Registration and participant help desk hours:**

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Sunday	1 October	15.00 - 18.00
Monday and Tuesday	2 - 3 October	<mark>07.30</mark> - 17.00
Wednesday	4 October	08.00 - 12.00

Participants are strongly encouraged to register on Sunday (time) and on Monday before 08.00 a.m. as there will also be a security check on Monday morning.

#### From hotels to the Congress venue

All recommended hotels are easily accessible with public transport or are within walking distance from the event venues. We encourage our participants to walk to your destinations within the Festival area and enjoy the Festival neighborhood.

For more information on how to get the Congress venue, please see here: http://www.ecomobilityfestival.org/congress-venue/





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## **Congress program information & networking**

#### **Program and presentations**

Information on the program of the EcoMobility World Congress 2017 is available and updated continuously on the website <u>http://www.ecomobilityfestival.org/congress-program/</u>

The Program describes the detailed program of the plenaries and sessions including the name and affiliation of speakers, presentation titles, and the speakers or panelists' topics. These can also be found on the program page of the Congress website. Prior to the Congress, you may want to check which sessions to attend.

You will receive a printed congress program upon registration. The program will also be available for download a few days before the congress on the <u>website</u> or on 'EcoMobility World Festival 2017 App'. Simply search 'EcoMobility World Festival 2017' on iOS or Android, or scan the QR code below:

**English Version** 

'EcoMobility World Festival 2017'

**Chinese Version** 

'2017 生態交通全球盛典'



iOS





Android

#### Information for speakers and facilitators

You should already have received further background information on content and presentation logistics in a separate document. Should you be a speaker and have questions about your role, please contact <u>ecomobility@iclei.org</u>.

#### Pre- and post- Congress workshops

There will be one pre-Congress workshop on **Sunday, 1 October 2017** and two post-Congress workshops on **5 & 6 October 2017**. Slots are limited and the participants who have registered online for the workshops will be prioritized. Registration is free of charge but subject to confirmation. For inquiries on remaining spots, please indicate your interest in the workshop at the registration desk.

#### Young Professional Workshop: Innovating shared mobility

Date:Sunday, 1 October 2017Time:09.00 - 13.00Registration desk:Warehouse B10; Registration opens at 09.00 a.m. on 1 October 2017

Organized by City of Kaohsiung and ICLEI – Kaohsiung Capacity Center, this young professional workshop targets young researchers and professionals with an interest in sustainable urban mobility and the urban environment to discuss the latest trend and outlook in shared mobility.



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To register, please visit our website: <u>http://www.ecomobilityfestival.org/young-professional-workshop-innovating-shared-mobility/</u>

#### Low Carbon Blockchain Forum: Pedaling toward the Smart Future

Date:	Thursday, 5 October 2017
Time:	09.00 - 12.00
<b>Registration desk:</b>	Warehouse B10, In Our Time

This low carbon blockchain forum targets international and national officers from public sectors and individuals with an interest in the latest trend and outlook in current blockchain technology applications.

To register, please visit our website: http://www.ecomobilityfestival.org/low-carbon-blockchain-forum/

Implementing Mobility as a Service (MaaS): Mapping, Optimizing and Enhancing the Smart and Multi-Modal Transportation Network

Date:	Thursday, 5 October 2017
Time:	13.30 - 18.00
<b>Registration desk:</b>	Warehouse B3, Bright Side Taiwan 良面學堂

Organized by City of Kaohsiung, ICLEI-Kaohsiung Capacity Center and Susan Zielinski, independent mobility innovator, consultant and writer, Canada; former managing director of Sustainable Mobility & Accessibility Research & Transformation (SMART), University of Michigan, this workshop enables participants to have a new methodological tool for advancing and implementing smart, sustainable, connected, innovative, and inclusive transportation systems.

To register, please visit our website: <u>http://www.ecomobilityfestival.org/mapping-workshop/</u>

Safe, Accessible, Smart and Integrated Urban Mobility: A Masterclass by the Transformative Urban Mobility Initiative (TUMI)

Date:	Friday, 6 October 2017
Time:	09.00 - 18.00
<b>Registration desk:</b>	Warehouse B3

Organized by TUMI partners including Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ), Transformative Urban Mobility Initiative (TUMI), Wuppertal Institute, ICLEI-Local Governments for Sustainability Institute for Transportation and Development Policy (ITDP), this Masterclass aims to bring together planning authorities, mass transit operators, traffic police, all mobility service providers including informal transit operators and citizens groups, real estate developers, consultants/practitioners and community/civil society representatives.

To register, please visit our website: <u>http://www.ecomobilityfestival.org/safe-accessible-smart-and-integrated-urban-mobility-a-masterclass-by-the-transformative-urban-mobility-initiative-tumi/</u>







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#### Tours

Please find further information on Festival events at <u>http://www.ecomobilityfestival.org/festival-events/</u>.

#### Technical Tour

 Date:
 Thursday, 5 October 2017

 Time:
 09.00 - 12.30

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**Meeting point:** MRT Formosa Boulevard Station (捷運美麗島站); Participants are expected to arrive to the meeting point no later than ten minutes prior to the tour time (08.50).

The City of Kaohsiung invites the participants of the EcoMobility Congress 2017 to a special technical tour on Thursday, 5 October. Participants will experience first-hand transportation modes of Kaohsiung, and the ongoing efforts by the City to improve the transportation network.

Tour is free. As space is limited for the tour, please register <u>http://www.ecomobilityfestival.org/technical-tour-registration/</u> as soon as possible. For further details on the tour, please visit our website: <u>http://www.ecomobilityfestival.org/technical-tour/</u>

#### City Tours

Date:Thursday, 5 October 2017Time:09.30 - 12.30Meeting point:TBC, information will be updated on the website here.

The city tours are organized by the City of Kaohsiung through local travel agencies. With four tours comprising of different routes to choose from, the half-day city tours will take you to the major tourist attractions around Kaohsiung.

Tour must be reserved in advance. Registration is necessary here: <u>http://www.ecomobilityfestival.org/city-tour-registration/</u>. For further details on the tours, please visit our website: <u>http://www.ecomobilityfestival.org/city-tours/</u>

#### Hamasen Neighborhood Tours (English)

Date:1 - 6 October 2017Time:Please see below for detailed sessions.Meeting point:ICLEI's booth, Warehouse B4

This tour will lead everyone from Kaohsiung Port to Hamasen, allowing participants to appreciate the 100 years history of how a port in Kaohsiung that was built on reclaimed sea land developed into a modern city. Through this in-depth exploration of our EcoMobility demonstration area, everyone will also be able to witness the regeneration of this old community and its integration with the concept of EcoMobility.

Tour is free and may be booked online or at the congress. Places, however, are limited to 20 people per session and advanced booking is strongly recommended. Register here: <u>https://fs8.formsite.com/iclei12/form145/index.html</u>. Further information on the English Tour can be found here: <u>http://www.ecomobilityfestival.org/english-tour/</u>

#### Sessions:



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Sunday	1 October	13.00-15.00
Monday	2 October	11.00-13.00, 16.00-18.00
Tuesday	3 October	<b>09.00-11.00</b> , 16.00-18.00
Wednesday	4 October	11.00-13.00, 14.00-16.00
Thursday	5 October	10.00-12.00, 15.00-17.00
Friday	6 October	10.00-12.00, 15.00-17.00

#### **Catering & Evening events**

#### Lunches

Meal vouchers are required for lunches on 2 October and 4 October at Warehouse B3. Registered participants will receive their vouchers (one per meal) upon registering at the Registration Desk.

#### Vegetarian options will be available.

Date	Time	Venue	
2 October	12.00 - 14.00	Warehouse B3	Meal voucher
3 October	12.00 - 14.00	EcoMobility World Festival Area - Meeting point for shuttle bus(from Congress): Penglai Road 蓬萊路(臨時站位)	Electric bus will be provided from the Congress venue to the Hamasen Demonstration Area. You will have the chance to experience local food and pay
	12.00 14.00	- Meeting point(return to Congress): Exit 1, Sizihwan MRT Station 捷運西子灣站 1 號出口	with iPass.
4 October	12.00 – 14.00	Warehouse B3	Meal voucher

#### **Dinners**

Date	Time	Venue	
30 September & 1 October	17:00 - 21:00	Hamasen Run! Bazaar, Pinghai 1st Road (濱海一路)	You can find all kinds of traditional local delicacies there.
2 October	18:30 - 21:00	Warehouse B3	The welcome reception will provide a standing buffet for all Congress participants to mingle and network while enjoying local cultural performances by indigenous groups. Please wear your name badge to gain entry into the reception.
3 October	17.00 – 1.00	Night market	The stalls in the night markets
		<u>Liuhe Night market (六合夜市)</u>	often offer foods, snacks or games. For more information,



#### **Internet** access

Wi-Fi will be available at the Congress venues, including the registration area, and all session rooms. Wi-Fi is free and available to all participants. Please note that during peak hours the connection may be slower.

Wi-Fi SSID: ECO2017 Wi-Fi Password: EMWF2017

Free public Wi-Fi service is available at most places. The SSID for Wi-Fi access is i-TAIWAN. Visitors with a valid passport number can set an account and use the service. Free public WiFi service in Kaohsiung can be found here: <u>https://goo.gl/v2jxu2</u>.

#### Language

The official languages for the entire program of the EcoMobility World Congress 2017 are **English** and **Mandarin**. Simultaneous translations in the following languages are also available:

	Warehouse B3	Warehouse B6
Monday, 2 October	Korean – Session P1, Session A1	Korean – Session B3
Tuesday, 3 October	Korean – Session P2, Session C1, Session D1	
	Japanese – Session P2	

#### **Press & media services**

**Press room**: All accredited journalists and press representatives can use the press room located in Warehouse B6. The ICLEI Media Team will be on hand to respond to queries, interview requests, and provide more information. Please ask for the ICLEI Media Team at the information desk or email media.ecomobility@iclei.org.

**Photography and video disclaimer**: The Festival and Congress will be documented with photographs and video material. The material may be used by the City of Kaohsiung and ICLEI for print and web publication in the future. If you do not wish to appear in any visual material, please inform ICLEI by contacting <u>ecomobility@iclei.org</u>.

#### Documentation

**Web**: Following the congress, ICLEI will upload speakers' contributions and presentations online as PDF files. These will be available on the EcoMobility Congress website: <u>http://www.ecomobilityfestival.org/</u>

Twitter: During the event, we invite you to join us on Twitter under: @ecomobility, #EMWF2017



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**Blog**: Daily blog summaries will be available throughout the congress with videos, summaries, and passages from congress sessions located here: <u>http://www.ecomobilityfestival.org/</u>

**Daily highlights**: During the congress, we will publish a daily newsletter capturing the highlights of the day.

**Congress report**: A short report capturing key discussions of the Congress and early impressions of the Festival will be made available on our website.

**Festival report**: A few months after the event, ICLEI will produce a Festival report including key outcomes of the event, which will also be available on our website.

#### The Kaohsiung Strategies for the Future of Urban Mobility

The Kaohsiung Strategies for the Future of Urban Mobility will demonstrate local governments' commitments towards sustainable urban mobility, as well as the required framework conditions in an international climate agreement.

We sincerely invite you to support The Kaohsiung Strategies for the Future of Urban Mobility, which will be one of the legacies of the Kaohsiung EcoMobility World Festival and shall inspire local governments to transforming their transportation systems and mobility patterns towards reduced automobile dependency and towards becoming more sustainable, low-carbon and people-centered. For more information and comments, please visit our website: <u>http://www.ecomobilityfestival.org/declaration/</u>.



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**EcoMobility World Festival 2017: highlighted events** 

Parallel to the EcoMobility Congress 2017, Kaohsiung is hosting the 3rd EcoMobility World Festival during the entire month of October 2017. We are delighted to invite you to a month-long celebration of sustainable urban transport, featuring capacity building workshops, exhibitions, cultural events, and fun activities. More information on the Festival events and activities is available on <u>the EcoMobility World Festival 2017 website</u>.

#### **Opening Ceremony of the EcoMobility World Festival 2017**

Date:	Sunday, 1 October 2017
Time:	15.00 - 18.00
Meeting point:	Exit 2, Sizihwan MRT Station (捷運西子灣站 2 號出口)
Main stage:	Pinghai 1st Road (濱海一路)
<b>Traditional performance stage</b> : in front of the Gushan Elementary School (鼓山國小)	

The Festival opening ceremony will be a very lively event with parades and various cultural and traditional performances lined up to celebrate the first EcoMobility World Festival in Kaohsiung. Walk around the route of the parade to enjoy different performances, as well as various ecomobility vehicles. After the ceremony, visitors are encouraged to visit and walk around the Festival neighborhood as there are many local shops, eateries, and activities opened for visit.

Interactive google map: <u>https://goo.gl/GxFA3F</u>



Illustration 2







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### **EcoMobility Expo Onsite**

#### Indoor EcoMobility Expo

The Indoor EcoMobility Expo will be held in Warehouse B3 and Warehouse B4. Innovative mobility products and services from local and international solution providers will be showcased targeting both businesses and general public. Public can also test-ride some of these products.

Warehouse B3	2 - 4 October 2017	09:00 - 18:00
Warehouse B4	1 October 2017	15:00 - 18:00
(1-30 October 2017)	2-10 October 2017	09:00 - 18:00
(	11-30 October 2017	10:00 - 17:00

#### **Outdoor EcoMobility Expo**

The Outdoor Expo showcases ecomobile vehicles from several major companies. Electric vehicles and innovative autonomous buses will be open for the public to test-ride and experience during the Festival.



Illustration 3



Illustration 4

The opening hours of the Outdoor EcoMobility Expo are as follows.

Penglai Road.	1 October 2017	15:00-18:00
	2 -10 October 2017	10:00-18:00

#### **EcoMobility Expo Online**

In addition to the physical exhibition, the EcoMobility Festival will also feature an Expo Online. The Expo Online showcases about 350 EcoMobility vehicles and mobility aids "from the walking stick to the car". The Expo Online is operated by The Urban Idea. Information will be made online on 1 October and will be continuously updated on the website: <a href="https://www.ecomobility-expo.net">www.ecomobility-expo.net</a>. Stay tuned!





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### Local information while in Kaohsiung

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#### Weather

Kaohsiung enjoys warm weather all year round and is extremely suitable for travelling. Average low and high temperatures are 24 °C (75 °F) and 33 °C (91 °F), cooling a bit from the summer heat. Summer clothes are suitable during the day, but in early morning or evening you may need a light coat. Rainfall tapers off quite a bit compared to summer, but an umbrella is needed.

Insects are not a major issue in Kaohsiung, though there are insect-born diseases such as dengue fever. Mosquito repellants are recommended. If you take any regular medication, bring enough with you.

#### **Drinking water**

Tap water is not drinkable in Kaohsiung. It is best to boil or filter. Most hotels provide bottled water. There are many convenience stores around so you can get bottled water there.

#### **Business hours**

Most restaurants and stores in Kaohsiung are open 7 days a week.

**Banks** Weekdays: 09:00 – 15:30 Weekends and Public Holidays: Closed

**Restaurants & Retail Shops** Daily 11:00 – 22:00 **Department Stores** Daily 11:00 – 21:30/22:00

**Convenience Stores (e.g. 7-Eleven, Family Mart)** Daily 24 hours (some stores open at 07:00 – 23:00)

Government Offices and Organizations, Foreign	Post Offices
Diplomatic Missions	Weekdays: 08:30 – 17:30
Weekdays: 8:30 - 12:00, 13:30 - 17:30	Weekends & Public Holidays: Closed
Weekends and National Holidays: Closed	

#### **Currency & payment**

The official monetary unit is the New Taiwanese Dollars (NTD).

One U.S dollar is roughly equivalent to 30.1 NTD. One Euro is roughly equivalent to 35.8 NTD. Please note that exchange rates fluctuate daily; it is therefore recommended to check current rates before making any large transactions.

You can change money at the <u>Bank of Taiwan</u> or international tourist hotels. For more information on currency exchange, please visit the <u>Financial Supervisory Commission website</u>.





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**Electricity & voltage** 

Kaohsiung uses electric current of 110 volts at 60 cycles. Many buildings have sockets with 220 volts especially for the use of air conditioners.

If you do not have a voltage travel adapter, please ask to borrow one from your hotel's front desk.

#### **Emergency situations**

Please dial 110 for the police, 110 for fire department, and 112 for a medical emergency.

A hotel staff or hotel manager can arrange for a doctor or an ambulance.

If you require a first aid kit, or require any type of medical assistance, please ask the information desk or a staff member. The information desk will also have a phone to call authorities in emergency situations as well as a first aid kit.

#### **Helpful numbers**

- Ambulance and Fire: 119
- Emergency Call: 112
- Police: 110
- Kaohsiung City Police: +886-7-221-5796 or +886-7-212-08000
- Weather: 166
- Traffic: 168
- Post Service Line: 0800-700-365
- Tourist Information Hotline: +886-2-2717-3737
- Kaohsiung Chang Gung Memorial Hospital: +886 3 286 8789
- Kaohsiung Medical University, Chung-Ho Memorial Hospital: +886 7 312 1101
- Kaohsiung Veterans General Hospital: +886-7-3422121

#### Have a safe trip!

Until Tuesday, 26 September 2017, please direct your questions to the ICLEI World Secretariat, after that date please refer to the contact information on the first page of this document.

We look forward to welcoming you to the EcoMobility Festival 2017 and meeting you in Kaohsiung!







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# ICLEI EcoMobility World Festival 2017 Team

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Ms. Monika Zimmermann



**Global EcoMobility Project Manager** 

Ms. Andrea Garcia



Mayors' track, VIP management, and speakers Ms. Beatrice Ch'ng



**Speakers and** workshops Ms. Itzel Obregon



**Communications** Ms. Eleonore Francois



**Communications and** media relation

Ms. Dana Vigran



**Participants** management and logistics Ms. Yiqian Zhang



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Mr. Yen-Ruei Chen

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**International Affairs** Coordinator Ms. Chinghui Liao



Ms. Yi-Sheng Yang



Ms. Harue Yang







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### **ICLEI Regional Offices**



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**East Asia Secretariat Regional Director** Mr. Shu Zhu



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**East Asia Secretariat Program Officer** Ms. Ge Liu



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